

Product Bulletin

Date: May 6, 2022
Update Number: P2022-12
Subject: New Product Announcement - Access Control Expanded Offering
Product Affected: Smart Video Intercom S – Model CAPXS

LiftMaster® Access Control expands portfolio offering - delivering innovative products specifically targeting unique applications. We are excited to announce the latest addition to our Smart Access Solutions, Smart Video Intercom - S (CAPXS), designed to support the access needs of smaller Multi-Tenant Buildings. Featuring a sleek modern design to compliment any entrance while bringing property owners a simple interface to easily manage their resident's access and provide their tenants the smart access they are requesting. Product will be available mid-June, 2022.

Type of Change: New Product Introduction – Smart Video Intercom-S (CAPXS)

Description:

The new Smart Video Intercom-S (CAPXS)*, powered by myQ®, delivers best-in-class video functionality that is designed with both property owners and residents in mind. The myQ Community web portal helps streamline the management of residents and multiple buildings while providing enhanced monitoring capabilities with access to real-time events as well as access to recorded events. Compatible with our myQ Community app that allows property owners to enhance the resident experience with one-way video calling and two-way voice communication to identify guests before granting access and the "press to unlock" feature allows residents to easily unlock any authorized doors with their smartphone.

CAPXS features include:

- Cloud-based security, powered by myQ, keeps data protected and safeguards resident information.
- Live video stream viewing of entrance, as well as 30 second video recordings of access events allow property owners to quickly address safety issues such as nuisances at the entrance, use of suspended code or overuse of an active code via the myQ Community web portal. (account.myq.com).
- Free 24-hour video storage of access event video clips- property owners can increase to 30-days of storage for an additional fee.
- Picture-In-Picture (PIP) deters vandalism of the display.
- Compatible with myQ Community app.* (Qty 2 app licenses are included with the monthly service of the myQ Community web portal).

myQ Community app features:

- Allows residents to visually identify guests before granting/denying access.
- "Press to unlock" feature that allows residents to easily unlock any authorized entrance(s) for themselves or for their guests from anywhere with their smartphone. Integrates with Siri for easy hands-free use.
- Virtual guest passes for visitors and deliveries allows single-use or recurring entry without the resident needing to answer the phone.
- View history of access events with time and date stamp and capability to download and share video snippets.

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New Model Information:

Smart Video Intercom – S (CAPXS)

Model Number	Description	Application	List Price
CAPXS	Smart Video Intercom – S	Access control with integrated video camera for Small Multi-Tenant Buildings and Single-Family Homes with a Gate	\$1,299.00
CAPXSHOOD	CAPXS, Hood Accessory	Applications where mounting is in direct sunlight for increased visibility of touchscreen	\$42.95
CAPXSTK	CAPXS Trim Plate	Provides an aesthetic back plate behind the CAPXS for mounting	\$67.95
CAPXSTKPL	CAPXS Trim Plate with Postal Lock	Aesthetic back plate with integrated Postal Lock Box for CAPXS mounting	\$85.95

Smart Video Intercom – S is compatible with LiftMaster’s full line of gate operators, access control products and accessories, providing solutions designed to meet your property’s needs.

For more information and to see how our Smart Video Intercoms and myQ Community work, visit myQ.com/Community.

We are committed to providing the most innovative products to service your customers and will continue to keep you updated on adjustments to our product offering.

Thank you for your continued support of LiftMaster. If you have any questions regarding this information, please contact your LiftMaster Sales Representative or call our Technical Support Center at **877.247.6764**.

Please visit Partner.LiftMaster.com for a complete listing of our Product and Service Bulletins.

*myQ portal and myQ Community app require a monthly subscription service along with monthly VOIP service from phone.com