

# Product Bulletin

**Date:** May 9, 2022  
**Update Number:** P2022-13  
**Subject:** Discontinuance of EL1SS-P, corresponding accessories, and service parts  
**Product Affected:** EL1SS-P Accessories and Service Parts

LiftMaster® is continually committed to improving your access control experience from analog to digital-based solutions and services. With the release of our upcoming modern video intercom system. We are announcing the discontinuation of the EL1SS-P product line. Effective **May 13, 2022**, the EL1SS-P, and corresponding accessories will be discontinued. Orders will be accepted and fulfilled until the remaining inventory is depleted or by the end of the year- whichever happened first.

## Type of Change: Product Phase Out

The following models will be discontinued:

EL1SS-P Product Line:

Model	Product Description
EL1SS-P	Single Line Telephone Entry System

LiftMaster will continue to provide replacement parts and services for these products until **March 31, 2023**. In addition, we will honor all warranty terms as per the products' standard terms of sale.

Service Kits:

Model	Product Description
TAC2D	Single Line Telephone Entry System
K001D7121-1	Main Board, EL1SS
K002B1597-1	Keypad, EL1SS
K002B1598	Speaker, EL1SS
K002B0799-4	Lock and Key Kit, EL1SS
K101C0232-1	Call Button, EL1SS
KSN1600341B	Bypass Board
K002B0821-1	Transformer, EL1SS
K002B0799-3	Camera and Lock Kit

**LiftMaster**

POWERED BY myQ

# Product Bulletin

## Recommended Replacement:

This is a great time to consider an upgrade to our modern Smart Video Intercom. The Smart Video Intercom, powered by myQ®, deliver best-in class video functionality with real-time and stored video events, while also providing a myQ Community App experience for residents with video guest confirmation, delivery management, cloud management features, Siri voice control, video backup and “press to unlock” features. Our Smart Video Intercom integrate video to keep residential communities secure while making access management easier for building and community managers. An amazing option for you to consider:

### • CAPXS: Smart Video Intercom- S

- 5", 720p high-definition, fade-resistant touchscreen display with picture-in-picture
- Control up to 1 gate and/or doors from a single system
- Will be available June 2022

To learn more about the Smart Access video intercom offering, please visit [myq.com/Community](https://myq.com/Community). Information regarding the Smart Video Intercom- S will be available in June 2022.

**Immediate Action Required** – If you have a bid specification, outstanding quote or a final request to purchase, please contact the Group Product Manager, Rebecca Peterson, at [Rebecca.Peterson@chamberlain.com](mailto:Rebecca.Peterson@chamberlain.com) or Akinyemi Akintoye, at [Akinyemi.akintoye@chamberlain.com](mailto:Akinyemi.akintoye@chamberlain.com) before the end of the year to confirm we still have enough inventory to support your project until the discontinuation date. LiftMaster is dedicated to customer satisfaction and will continue to support the discontinued products with technical service and replacement parts if components are available.

Thank you for your continued support of LiftMaster. If you have any questions regarding the information above, please contact LiftMaster Sales Representative or our Customer Care Team at **800.323.2276**.